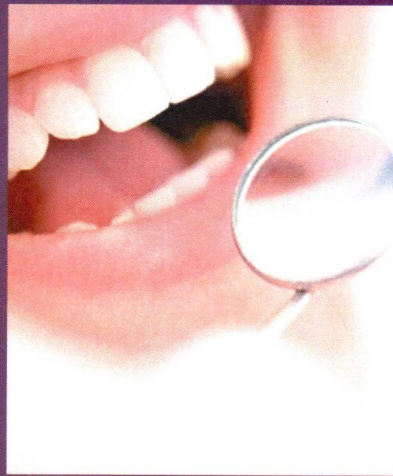


Dental Emergency?

What to do during the Covid-19/Coronavirus pandemic.



Your oral health is important! But what should you do if you have a dental health emergency during a time when 'social distancing' is in effect due to the Covid-19 pandemic? And what constitutes a dental emergency anyway?

Plan member patients are encouraged to postpone routine or non-essential dental treatment or procedures until the 'social distancing' order is lifted. This will allow dentists and specialist time to focus their practice on those plan member patients who have true oral health emergencies. Personal protective equipment or PPE is in short supply for all healthcare facilities and should be preserved for emergency care.

What is emergency care? Below are a few examples that would warrant a visit to your dentist.

- Pain
- Swelling
- Bleeding
- Cracked or broken tooth

While most of these oral health emergencies require an in office visit, many dentists are performing the initial consultation through teledentistry.

Teledentistry is video or phone conferencing between the patient and the provider to diagnose a condition. This greatly reduces the risk of spreading the Covid-19 virus from person to person contact.

If you are experiencing a true emergency contact your general dentist. If you need assistance contact Member Services at **866.644.5444**.

The More You Know!

What constitutes a dental emergency? Read about the American Dental Association guidelines here https://www.ada.org/~media//CPS/Files/COVID/ADA_DentalEmerg_Patient_Flyer.pdf